



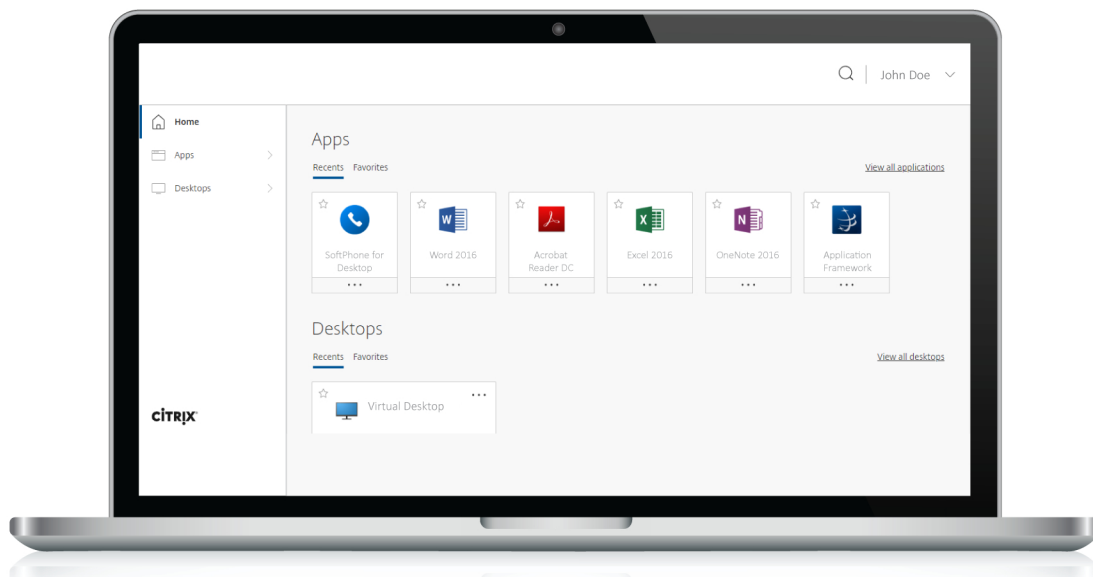
Virtual Apps & Desktop

Welcome To Your New Workspace

Unifying your communications goes hand-in-hand with optimizing your operations and end-user tools. Our Desktop as a Service, provides cloud-optimized virtual apps and desktops, storage, and anywhere, anytime access to your desktop with the device of your choice.

Your Applications, When & Where You Need Them

The modern business is everywhere; it's at the office, on your laptop at home, and even on your mobile phone. The ability to communicate on the go and access your critical documents securely is more important than ever. In order to keep up, you need a workspace solution that goes wherever you do.



Features & Benefits

Our virtual desktop solution integrates your office workspace with our Full Spectrum Communications Solution, allowing you to stay connected to every tool you need to be productive from anywhere. It includes an end-to-end suite of features and benefits including:

Features	Benefits
Multi-device Access	With the ability to login to your virtual workspace from any device, you will never have to transport your office equipment or worry about not having access to critical files. Your virtual workspace offers a seamless user experience across your phone, tablet, computer, and more!
Built-in Security	Security is our number one priority for all of our cloud solutions, especially where your private data is concerned. The virtual workspace leverages cloud storage, multi-factor authentication, encryption, and context-based access controls to keep your desktop and data safe no matter where your access point is. Our security features also reduce the risk of intrusion and security breaches with centrally secured apps and desktops to eliminate VPN holes.
Adaptive Desktop	The virtual workspace adapts to your environment and acts as an extension of your network. When you're logged in, the connection is constantly monitored for uptime and security.
Vertical-specific Customization	Every business is unique and requires its own set of workflow tools. With our virtual workspace solution, you can customize the applications that come with it to fit your operations needs. We can create application packages for any vertical including healthcare, finance, government, manufacturing, and more.
Multiple User Account Types	We provide applications, pooling, and multi-user access models to suit your budget and company structure.
Application Agnostic	The virtual workspace solution is built to work with apps from any vendor including Windows, Linux, SAP, Apple/iOS, and more.
Microsoft Exchange Online (Add-On Purchase)	If you want to maximize your workspace portfolio, add Exchange Online by Microsoft for powerful, enterprise email and calendaring. Exchange Online adapts to the way you work with intelligent inbox and calendar features.
Softphone for Desktop Integration	You can integrate your virtual workspace with our Softphone for Desktop to maximize your efficiency and transform your workspace into a fully-featured phone. Manage your calls as you would with your physical deskphone through the virtual desktop while staying connected to the rest of your apps.

Exchange Online Features & Benefits

Exchange Online by Microsoft is an enterprise email tool hosted in the cloud. When you add Exchange Online to your workspace solution, it allows you to integrate your inbox and calendaring with the rest of your workspace applications for seamless desktop functionality.

Features	Benefits
Focused Inbox	Exchange Online offers an intelligent inbox which helps you keep track of and prioritize your emails according to the way you work.
Calendaring	Enhance your collaboration and time management with the ability to compare calendars, schedule meetings, and manage groups, your global address list, external contacts, tasks, conference rooms, delegation, and more.
Microsoft Outlook Support	Exchange Online is compatible with certain versions of Outlook which allows you to use the rich client application you are familiar with. The user experience for web-based Outlook matches the browser-based experience of the full Outlook client.
Built-in Security & Data Loss Prevention	Exchange Online Protection secures your messages with premier anti-malware and anti-spam. Exchange Online also keeps you aware of any sensitive information contained in emails to help you avoid compromising your data.
50 GB Of Mailbox Storage	Store up to 50 GB of emails and send message sizes up to 150 MB.
Automated Maintenance	Old messages are automatically moved to the In-Place Archive to keep your inbox clutter-free while automatic patching frees up time and effort to focus on your business instead of Exchange maintenance.

Application Framework Features & Benefits

Our Application Framework houses your end-to-end tools for seamless communications. Integrate the virtual workspace with the application framework to leverage your system as part of your complete system.

Features	Benefits
Activity	The Activity app allows you to manage your inbound/outbound calls, voicemail, faxes, and text and video chats.
Chat	The chat app allows you to customize your chats including colors and how they display on your screen for the best experience.
CRM	The CRM app allows you to stay up-to-date and in touch with all of your customers in order to provide better service.
Fax	The fax app allows you to leverage the abilities of a traditional fax machine within your workspace using reliable, cloud-based faxing features.
Presence Management	The presence management app allows you to contact your colleagues with one click and see who is available or offline with presence oversight.